IN THE UNITED STATES PATENT AND TRADEMARK OFFICE In re Application of BUTLER et al.

Application No.

Examiner:

Filed: (Herewith)

Group Art Unit:

For: MANAGEMENT OF SPEECH TECHNOLOGY MODULES

IN AN INTERACTIVE VOICE RESPONSE SYSTEM

## INFORMATION DISCLOSURE STATEMENT

Box Patent Application Commissioner for Patents Washington, D.C. 20231

Sir:

Pursuant to the Duty to Disclose under 37 C.F.R. §1.56, the reference cited on the accompanying form PTO-1449 is hereby brought to the attention of the Examiner for independent evaluation. A copy of the reference is enclosed.

The reference was cited in the specification and its relevancy is set forth therein.

Applicants submit that the present invention is patentable over this reference.

Respectfully submitted,

8-17-00

Steven M. Greenberg Registration No. 44,725 Quarles & Brady LLP Esperante Building, Suite 400 222 Lakeview Avenue Post Office Box 3188 West Palm Beach, FL 33402-3188

Telephone: (561) 653-5000

Docket No. 6169-179

WP/164626